

Overview of Session Schedule

Monday, August 23	Information Management Areas of Focus	Organization Management Areas of Focus	Apps/Desktop Areas of Focus & Microsoft Peer Group	Infrastructure Technologies Peer Group	Marketing Technologies Peer Group	Litigation Support Peer Group	Thomson Elite Peer Group	Open Text Peer Group	ILTA U	State of the Art Technology Demo Track
<i>TRACK</i>	<i>Info Mgmt</i>	<i>Org Mgmt</i>	<i>Applications</i>	<i>Tech Ops</i>	<i>Info Mgmt</i>	<i>Org Mgmt</i>	<i>Applications</i>	<i>Applications</i>	<i>ILTA U</i>	<i>DEMO</i>
<i>ROOM</i>	<i>Ironwood 2</i>	<i>Ironwood 3</i>	<i>Juniper 1</i>	<i>Juniper 3</i>	<i>Juniper 2</i>	<i>Juniper 4</i>	<i>Starvine 10</i>	<i>Starvine 1 & 2</i>	<i>Ironwood 1</i>	<i>Starvine 11</i>
6:00 – 6:00	Member Conference Registration									
6:30 – 7:30	Fun Run/Walk									
7:00 – 9:00	Breakfast – Pinyon 3,5,8									
9:00 – 10:15	Introductions/Keynote Speaker – Jason Jennings; Ask the Expert Session to follow “Ask the Expert: Applying Strategic Unity to 2020 and Beyond” – Pinyon Ballroom									
10:15 – 10:30	Coffee Break – 3 rd Level Foyer									
10:30 – 12:00	Social Media Policy Development: A Hands-On Planning Session INFO1	Solving Attorneys’ Real Problems, Not the Ones They Think They Have ORG1	Supporting Apple Products in a PC World APP1	Integrating Exchange 2010 with Storage and Archival Strategies INFR1	Web Analytics and Search Engine Optimization: Smart Strategies MKTG1	Defensible E-Discovery Processes LIT1	AFAs and New Billing Models: Attract and Retain Clients THO1	Open Text: 2010 and Beyond (It’s Not Just Documents) OPEN1	Features and Functionality of Office 2010 ILTAU1	nScaled Cloud Services DEMO1
12:00 – 1:00	Lunch – Pinyon 3,5,8									
1:00 – 2:00	DMS 2.0: What’s New and Different? INFO2	Be the Master of Change Leadership ORG2	Collaboration in the Cloud: The Paradigm Shift APP2	Winning Strategies in Telecom Contract Negotiations INFR2	Using Technology for Successful Events MKTG2	Early Case Assessment: The Benefit Is in the Eye of the Beholder LIT2	Using Metastorm for Creative Business Process Management THO2	Open Text Solutions Can Tame the E-Mail Management Hydra OPEN2	Features and Functionality of Office 2010 (cont.) ILTAU2	ADERANT Matter Planning / Alternative Fee Arrangements DEMO2
2:00 – 2:30	Coffee Break – 3 rd Level Foyer									
2:30 – 3:30	Do the Right Thing with BC/DR Planning INFO3	The Essentials of Matter-Based Budgeting ORG3	Cloud Computing with Microsoft MIC1	Finding the Right Fit for the Virtual Desktop INFR3	ERM and CRM: Compare and Contrast MKTG3	Navigating the Complexities of Electronic Document Review LIT3	From Elite Enterprise to 3E: The ROI and the Roadmap THO3	Integrating SharePoint and Open Text: It’s Not Just the Technology OPEN3	Manage Projects and Support Your Team with MS Project and Collaboration Sites ILTAU3	Recommend MindServer Search DEMO3
3:30 – 4:00	Coffee Break – 3 rd Level Foyer									
4:00 – 5:00	Enterprise Content Management: Integrating KM, RM and DM INFO4	Supporting Alternative Fee Arrangements ORG4	Alignment Is Your Strategy for a Successful Office 2010 Implementation MIC2	Always-Available E-Mail: Myth or Reality? INFR4	Marketing Technology Roundtable MKTG4	E-Discovery Economics: Cost Analysis and Reporting LIT4	Mining Data with EXTEND and SQL THO4	On the Go with Open Text: Solutions for the Mobile Worker OPEN4	Manage Projects and Support Your Team with MS Project and Collaboration Sites ILTAU4	Clarity Consulting New Business Intake \ Case Management for SharePoint DEMO4
5:15 – 6:30	Regional Meetings – 8 rooms									
	<i>Bluethorn 5</i>	<i>Ironwood 3</i>	<i>Juniper 1</i>	<i>Juniper 3</i>	<i>Juniper 2</i>	<i>Juniper 4</i>	<i>Starvine 10</i>	<i>Starvine 1 & 2</i>		
	Europe	Middle Atlantic	North Atlantic	North Central	North Pacific	South Atlantic	South Central	South Pacific		
7:00 – 9:00	Exhibit Hall Opening Reception – Viva ILTA Vendors! (Exhibit Hall – Bristlecone Ballroom)									

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Tuesday, August 24	Information Management Areas of Focus	Organization Management Areas of Focus & Swartworth Seminar	Applications / Desktop Areas of Focus	Microsoft Peer Group	Technology Operations Areas of Focus	Risk Management Peer Group	Practice Management Peer Group	Mobile, Remote, Wireless Peer Group	ILTA U	State of the Art Technology Demo Track
<i>TRACK</i>	<i>Info Mgmt</i>	<i>Org Mgmt</i>	<i>Applications</i>	<i>Applications</i>	<i>Tech Ops</i>	<i>Info Mgmt</i>	<i>Org Mgmt</i>	<i>Tech Ops</i>	<i>ILTA U</i>	<i>DEMO</i>
<i>ROOM</i>	<i>Ironwood 2</i>	<i>Ironwood 3</i>	<i>Juniper 1</i>	<i>Juniper 4</i>	<i>Juniper 3</i>	<i>Starvine 10</i>	<i>Juniper 2</i>	<i>Starvine 1 & 2</i>	<i>Ironwood 1</i>	<i>Starvine 11</i>
7:00 – 5:00	Member Conference Registration									
7:00 – 9:00	Breakfast / Super Session – Tom Koulopoulos (The Cloud and Law2020: Where Megatrends and Vision Collide): Ask the Expert Session to Follow – Pinyon Ballroom									
9:00 – 10:00	Dreams Can Come True: E-Mail Management Success Stories INFO5	CFO Roundtable ORG5	Utilizing Extranets and FTP to Deal with Large and Risky Files APP3	SharePoint 2010 for Legal Services MIC3	Replication Technologies: An In-Depth Review TECH1	Managing the "New" Risks in Law Firms RISK1	Building an Integrated Client-Centric Service Culture PRAC1	Strategies for Managing Disparate Devices in Your Mobile Fleet MRW1	Securing Your Network with pfSense ILTAU5	Practical Law Company's Online KM services DEMO5
10:00 – 11:00	Snack Break - Exhibit Hall									
11:00 – 12:30	Successful Universal Search Implementations INFO6	Supporting an Alternative Staffing Model ORG6	Office 2007 Success Stories APP4	Microsoft Point of View: Jumpstarting Smarter Computing MIC4	On Cloud Nine or in a Fog? User Tales from the Cloud TECH2	The Changing Regulatory Landscape and Its Effect on Law Firms RISK2	Shared Goals Shared Successes: The Client-Focused Firm PRAC2	Working Anywhere: Tools for the Virtual Attorney MRW2	Securing Your Network with pfSense (cont.) ILTAU6	Oracle Legal Whitehill Pre-Bill DEMO6
12:30 – 1:30	Lunch – Pinyon 3,5,8; Dessert in Exhibit Hall									
1:30 – 2:30	Outsourcing: Safety First INFO7	Swartworth Seminar: Leadership in Times of Massive Change MISC3	Leveraging Office Communication Server APP5	SharePoint as a DMS: From Heresy to Orthodoxy MIC5	Tech Support on the Move and at the Ready TECH3	Information Mapping: Finding Where the Squirrels Hide the Nuts RISK3	The Power of One: Adding Value to Client-Focused Practices PRAC3	Best Practices for Trial War Room Setup MRW3	Tweaking the Windows 7 Desktop with Advanced Configuration Settings ILTAU7	Thomson Reuters ENGAGE DEMO7
2:30 – 3:30	Snack Break - Exhibit Hall									
3:30 – 4:30	Transparency: Beyond the Extranet INFO8	Swartworth Seminar: The Unified Team MISC4	SaaS as a Strategic Option to Control Litigation Costs APP6	ILTA's SharePoint Innovator of the Year Contest MIC6	Cost Effective Solutions for Web Filtering and Monitoring TECH4	Improving New Business Intake RISK4	Transform to Perform: Making the New Practice Management Hat Fit PRAC4	Extending Enterprise PBX/VoIP Solutions with Mobile Devices MRW4	Tweaking the Windows 7 Desktop with Advanced Configuration Settings (cont.) ILTAU8	Smash Social Networking Compliance Solution DEMO8
6:30 – 12:00	Casual Dinner and Evening Social – Le Grand Cirque ILTA									

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Wednesday August 25	Information Management Areas of Focus	Organization Management Areas of Focus	Applications / Desktop Areas of Focus	Open Source Software Peer Group	Records Management Peer Group	Law Department Peer Group	Autonomy iManage Peer Group	Organization Management Areas of Focus	ILTA U	State of the Art Technology Demo Track
<i>TRACK</i>	<i>Info Mgmt</i>	<i>Org Mgmt</i>	<i>Applications</i>	<i>Tech Ops</i>	<i>Info Mgmt</i>	<i>Org Mgmt</i>	<i>Applications</i>	<i>Org Mgmt</i>	<i>ILTA U</i>	<i>DEMO</i>
<i>ROOM</i>	<i>Ironwood 2</i>	<i>Ironwood 3</i>	<i>Juniper 1</i>	<i>Juniper 2</i>	<i>Juniper 3</i>	<i>Juniper 4</i>	<i>Starvine 10</i>	<i>Starvine 1 & 2</i>	<i>Ironwood 1</i>	<i>Starvine 11</i>
7:00 – 5:00	Member Conference Registration									
7:00 – 9:00	Breakfast / Super Session - Manny Medrano (Conquering the Tough Times Ahead) – Pinyon Ballroom									
9:00 – 10:00	Improve Information Flow with Enterprise 2.0 INFO9	Recruit and Retain: Finding and Keeping Good Employees ORG7	The Future of Video and Collaborative Communication Strategies APP7	Enterprise Monitoring with Open Source Tools OSS1	The Future of Records Management REC1	Freedom of Information vs. Confidentiality: A Corporate Perspective LAW1	The Search Is Over with iManage IDOL: Frontend and Backend Perspectives AUT1	G100 CIO Event Recap ORG11	Managing Information Overload Through Personal Knowledge Management ILTAU9	Traveling Coaches Rollout Kits for Office 2010: Different. Better DEMO9
10:00 – 11:00	Snack Break - Exhibit Hall									
11:00 – 12:30	Failure Leads to Success in Enterprise 2.0 Adoption INFO10	Harnessing Disruptive Technologies ORG8	Successful Strategies for Deploying Desktop Change APP8	Open Source NAS and SAN OSS2	Managing the Risks with Departing Attorneys REC2	Corporate Information in the Clouds LAW2	Autonomy iManage Corporate Update AUT2	Large Firm Discussion Forum: 9 in 90 ORG12	Managing Information Overload Through Personal Knowledge Management (cont.) ILTAU10	Microsoft: Improve Client Experience with Microsoft Dynamics CRM and CRM4Legal DEMO10
12:30 – 1:30	Lunch – Pinyon 3,5,8; Dessert in Exhibit Hall									
1:30 – 2:30	A New View of the Automated Law Firm INFO11	Transformational vs. Strengths-Based Leadership ORG9	The Triple Threat Trainer: Applied Delivery Techniques for Standup, Remote, and Online Learning Events APP9	Fortifying Your Servers with OSSEC OSS3	Legal Holds and Preservation Orders Within the Firm REC3	Corporate E-Discovery Roundtable LAW3	Taming the E-Mail Filing Monster with iManage WorkSite 8.5 AUT3	Master Data Management ORG13	Bring the Cloud In-House with Microsoft ILTAU11	PayneGroup Inc., Forms, Numbering and Metadata Assistant for Office 2010 DEMO11
2:30 – 3:30	Snack Break - Exhibit Hall									
3:30 – 4:30	Meaningful Metrics to Quantify ROI for KM and Enterprise 2.0 Deployments INFO12	The CIO in 2020: The Business-Savvy Strategist ORG10	Windows 7 and Microsoft 2010 Integrating Your Firm with the Future APP10	Update Your Acrophobia Installation OSS4	Records Management Tools: The "Other" Apps REC4	Corporate Matter Management and E-Billing: New BFF's! LAW4	The Reinvention of Matter Centricity Through Autonomy AUT4	Add Business Analysis Skills to Your Arsenal ORG14	Bring the Cloud Inhouse with Microsoft (cont.) ILTAU12	SilverPeak WAN optimization appliances DEMO12
4:30 – 5:30	Receptions Evening to Yourself									

Overview of Session Schedule

Thursday, August 26	Knowledge Management Peer Group	Organization Management Areas of Focus	User Support Peer Group	Technology Operations Areas of Focus	Project Management Peer Group	Lit Support & Law Dept. Peer Groups	ADERANT Peer Group	Information Management Areas of Focus	ILTA U	State of the Art Technology Demo Track
<i>TRACK</i>	<i>Info Mgmt</i>	<i>Org Mgmt</i>	<i>Applications</i>	<i>Tech Ops</i>	<i>Org Mgmt</i>	<i>Org Mgmt</i>	<i>Applications</i>	<i>Info Mgmt</i>	<i>ILTA U</i>	<i>DEMO</i>
<i>ROOM</i>	<i>Starvine 10</i>	<i>Ironwood 3</i>	<i>Ironwood 8</i>	<i>Starvine 11</i>	<i>Ironwood 7</i>	<i>Starvine 1 & 2</i>	<i>Starvine 9</i>	<i>Ironwood 2</i>	<i>Ironwood 1</i>	<i>Starvine 8</i>
7:00 – 9:00	Breakfast / Super Session - Jan McInnis (Finding the Funny in Change) – Pinyon Ballroom									
9:00 – 10:00	Weaving KM into All Administrative Departments KM1	Next Generation Law Firm Economics ORG15	The Guru's Guide for Helpdesk and Deskside Support USER1	WAN Acceleration Devices TECH5	Strategic Project Management for Attorneys PROJ1	Who Does What? Roles and Responsibilities of the Litigation Case Team LIT5	ADERANT Corporate Update ADE1	TBAs	Migrating SharePoint from 2007 to 2010 ILTAU13	mindSHIFT Legal Desktop in the Cloud DEMO13
10:00 – 10:30	Coffee Break – Exhibit Hall									
10:30 – 11:45	How KM Supports Successful Alternative Fee Arrangements KM2	Technologies to Support the Virtual Practice ORG16	Training Strategies for Higher Attorney-to-Secretary Ratios USER2	Is Tape Backup Dead? TECH6	Successfully Managing Project Scope PROJ2	Discovery of Challenging Sources: SharePoint, Unstructured Data, the Cloud and Beyond LIT6	ADERANT Best Practices for Designing and Deploying Workflows ADE2	No Dark Clouds in the Forecast: Addressing Risks in Cloud Computing INFO13	Migrating SharePoint from 2007 to 2010 <i>(cont.)</i> ILTAU14	IntApp – Mastering Data Management DEMO14
11:45 – 12:30	Vendor Bingo – Exhibit Hall									
12:30 – 1:45	Lunch, Annual Meeting and Volunteer Recognition – Pinyon Ballroom									
2:00 – 3:00	How to Increase the Use of KM Tools KM3	Life in the Small Firm: Doing More with Less ORG17	Office 2010 Tips (and '07, too) That Your Helpdesk Folks Will Love USER3	Maximizing Voice Services Uptime in VoIP Environments TECH7	Co-Managing Projects with Vendors PROJ3	Records Management and Outside Counsel: Out of Sight, Out of Mind? LAW5	ADERANT Profitable Matter Management with AFAs ADE3	Mitigate Risk with Automated New Business Intake INFO14	Building Your Collaboration Platform with Google Apps ILTAU15	Open Text Social Workplace DEMO15
3:00 – 3:30	Coffee Break – 3 rd Level Foyer									
3:30 – 4:30	Leveraging IT Tools in KM: It's a Win-Win KM4	Are AFAs the New Standard? ORG18	Lessons Learned In User Support Projects USER4	The Role of Mobile/Remote Solutions in DR Planning TECH8	Uniting Project Teams with Collaboration Sites PROJ4	Law Department Roundtable LAW6	ADERANT Consolidated Information Access ADE4	Using Business Process Management to Increase Matter Efficiency INFO15	Building Your Collaboration Platform with Google Apps <i>(cont.)</i> ILTAU16	Handshake Silverlight Designer for SharePoint DEMO16
6:15 – 12:00	ILTA Awards Dinner and Evening Social									